

F.A.Q.

Q. What is the minimum and maximum heights for a single flight of stairs?

The minimum height is 230mm (115mm Rise) to a maximum height of 3420mm (190mm Rise). Stairs cannot be manufactured with a rise below 115mm or exceed a maximum of 190mm. (In accordance with the BCA).

We can manufacture a stair to suit any height between 230mm -> 3420mm. If you require stairs to suit a height greater than 3420mm you will need to use 2 stairs with a landing to suit.

Q. Can I order stairs wider than 990mm?

Yes, we can manufacture stairs up to 6000mm in width. All stairs with a width over 1200mm will include a centre support. Additional centre supports will also be included for wider stairs. The centre support is used to strengthen wider treads, and prevent timber flex.

Q. How far will my stair extrude from the deck/landing?

This is called "total run", "the run" or "the going". The run is calculated by multiplying the number of treads required by the stair going. Note there is also an additional 100mm of stringer that exceeds the bottom tread. Eg. 9 treads x stock stair going (250mm) = 2250mm + 100mm = 2350mm (total run).

Q. Can I have a tread depth greater than 255mm?

Yes, we can manufacture stairs with a tread depth up to 355mm. A tread depth over 290mm will be split tread.

Q. Can you manufacture stairs to suit elderly or mobility impaired people?

If you require stairs to suit the elderly or mobility impaired, please let us know. We can lower the rise to make it much easier to walk up and even increase the tread depth to allow for a safer travel up or down.

Q. Why do some stairs have location hooks, and others don't?

All stairs 5 treads and above will come with location hooks for the ease of installation. Location hooks can be requested on stairs 1 -> 4 tread for an additional cost.

Timbers available

- Treated Pine
- Merbau

Care of your stairs

For the best protection of your stairs they should be coated with a suitable timber finish as soon as possible. Unprotected timber will split, crack and turn grey. We recommend Intergrain Timber Finishes for best results.

Clean timber with Intergrain Reviva Timber Cleaner. Ensure surface is clean and allow to dry thoroughly.

Apply two to three coats of Intergrain NaturalStain or UltraDeck. For a slip resistant finish add Intergrain UltraGrip to NaturalStain or UltraDeck.

Always follow the container directions before commencing your project.

PREFAB STAIRS



Installation:

It is recommended that installation should be performed by a qualified, registered tradesman and should comply with all Australian building regulations. Please note: both ends of stringers and centre supports (if fitted) must be fixed securely to building or fixture.

*For the best protection
of your stairs use*

Intergrain
Timber Finishes

*Australia's leading manufacturer
of external timber stairs*

Sales & Support (03) 5659 0114

www.prefabstairs.com.au

MANUFACTURED BY PRE-FAB STAIRS

Stock Measurements

Stock steps are as follows:

No. of Treads	Deck to Ground (mm)
1	320
2	480
3	640
4	800
5	960
6	1120
7	1280
8	1440
9	1600
10	1760
11	1920
12	2080
13	2240
14	2400
15	2560
16	2720
17	2880

Stock Stair Width 990mm overall
Stock Tread Rise 160mm
Stock Going 250mm

Stairs available are not limited to the above measurements.

How to order:

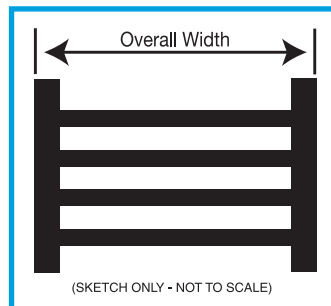
1. Determine height and width required (a stock stair may suit, or you can customise to suit your exact requirements).
2. Choose your material type.
3. Take your measurements to your preferred prefab stairs stockist.
4. Have your stair quoted, and place the order.

Generally you will receive your order approximately 5-7 working days from purchase order date. Please check E.T.A. when placing your order.

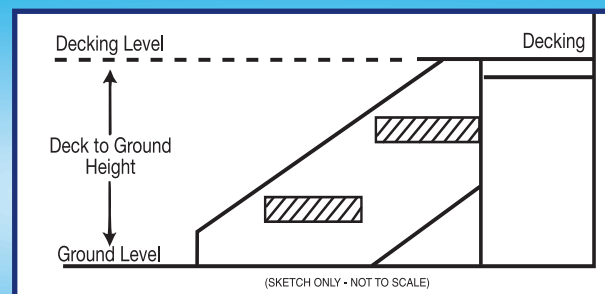
If you have any further enquiries regarding the ordering of prefab stairs, please do not hesitate to contact our sales and support staff.

Customised Ordering

To order a set of steps to fit your requirements is as easy as taking two measurements (height & width).



A simple sketch is provided to guide you through the measuring process and to ensure what you order is what you get.



Easy to Assemble and Easy to Install



All Kinds of Stairs for All Kinds of Uses

For the back door, front door, decking or garden, interior and exterior uses, our company has recognised the need for a range of stairs to meet every homeowner's requirements.

Anyone can do it

A hammer and adjustable spanner is all that is needed to assemble the unit to suit your requirements.

Detailed instructions come with every set of steps.

All sizes are available in kit form and can be assembled by you on site for immediate installation at home.